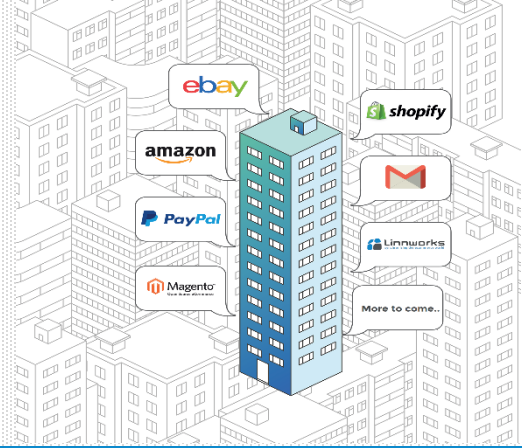




Fully Assisted Set Up

Software is just one of the ingredients for success, without knowing how to use that software and understanding the e-commerce jungle you are not maximizing your full potential.

Urban Seller is a web software developed in the multichannel world with customers in mind. To enable you, the multichannel seller, to provide customer service, conversant in the best practices to get your business off to a flying start.



Urban Seller has re-invented the technical support model by offering a full, proactive, collaborative and friendly approach.



Services included:

- ✓ Stores Integration
- ✓ Set up Users with Roles
- ✓ Set up Rules
- ✓ Set up Labels and Folders
- ✓ Set up Auto responder
- ✓ Set up Message Templates and Macros



Training:

- ✓ Daily/Weekly/Monthly reports
- ✓ Compose emails and Contact Customers
- ✓ Instant Email Translation
- ✓ Assigning Tickets to Agents
- ✓ Order Details and Check Stock Level
- ✓ Notes and Reminders



Tips and Tricks in using Marketplaces:

- ✓ Manage eBay return requests
- ✓ Handle eBay INR cases
- ✓ Cancel eBay orders and issue refund
- ✓ Contact customer through Feedback left

Our Support Team will fully assist you and guide you along the way, in order to integrate all your accounts into the platform. In time convenient for you, we will reach out to you and we will go through the process together.

Take advantage of the fully assisted setup!

Contact Us. We will help you to kick off the working process. Discover all its possibilities.

Save time - let us do it for you!

Be just a click away from the positive feedback.

All this for £150 plus VAT

